

RETURNS

Returns:

Returns Portal (Please use link to access our Returns Portal)

If a purchased item is unworn, unwashed, unaltered (with tags/labels still attached) and still in its original packaging; you may return the item(s) within 30 days of the date of purchase for a full refund or store credit. A product can also be returned up to 60 days from the date of purchase for store credit only. Please note that any return/exchange is free only for the first use with an individual order.

Final sale items are not eligible for return.

To complete your return, we require the email address with which you made the original order. Returns shipping is free with TAYLRD and we strive to make it as seamless of a process as possible. Our returns portal provides simple instructions on how to create a pre-paid return label which can be applied to the original packaging. See the icon in the bottom left corner of any page that says "Free Returns" to get started.

Refunds (if applicable): Returns received within 30 days will be automatically refunded at the original purchase amount and in the original form of payment. Buyer pays return shipping fees .

You will receive an email confirmation once we have processed your return. Please allow 14 days after we receive your return, including processing time for the bank to process your refund. If your order is only applicable for store credit, that credit amount will be available as soon as your return is received and processed.

Late or Missing Refunds (if applicable):

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact at cs@aristosclothing.com.

Sale Items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at cs@aristosclothing.com.

Shipping Your Return

To return your product; click the "Returns" icon and follow the instructions provided within our returns portal or send us an email at cs@aristosclothing.com .